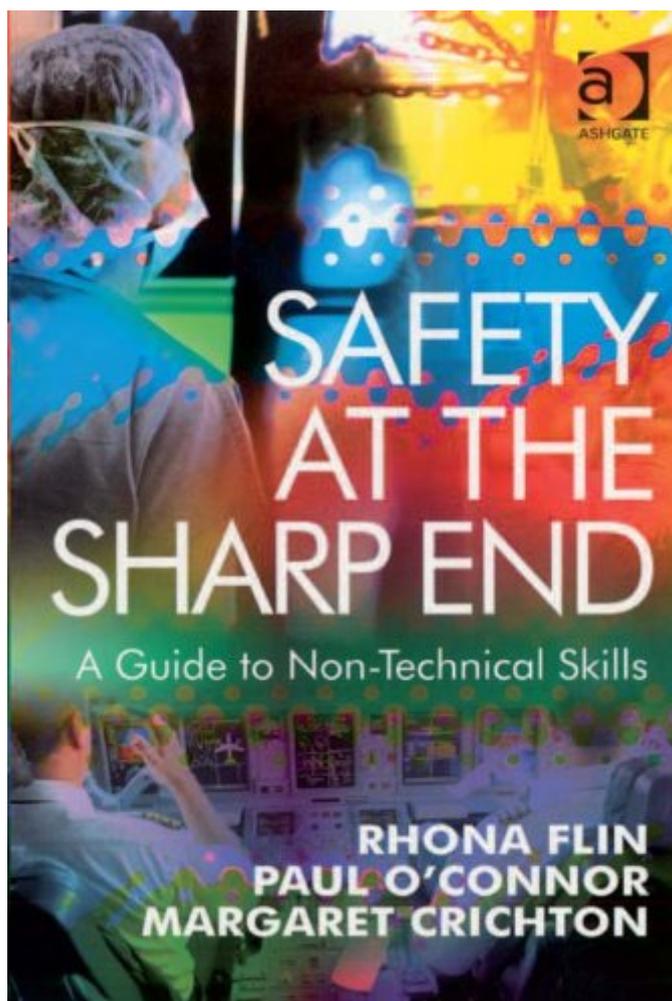


The book was found

Safety At The Sharp End: A Guide To Non-Technical Skills



Synopsis

Safety at the Sharp End is a general guide to the theory and practice of non-technical skills for safety. It covers the identification, training and evaluation of non-technical skills and has been written for use by individuals who are studying or training these skills on CRM and other safety or human factors courses. The material is also suitable for undergraduate and post-experience students studying human factors or industrial safety programmes.

Book Information

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Customer Reviews

Following the introduction, the book is structured around chapters on 7 'non-technical' (i.e. human factors related) skills. These are: situational awareness, decision making, communications, team working, leadership, managing stress and coping with fatigue. There are then 3 more general chapters on identifying, training and assessing non-technical skills. The examples used are mostly from aviation, offshore and surgery. There are extensive bibliographies after each chapter. While covering some complex subjects the writing style is very accessible.

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